

Consumers Energy is offering a \$50 rebate to customers who have a participating contractor perform tune-up services to their natural gas furnace. Regular furnace maintenance and tune-ups can help a system run more efficiently, last longer, and improve homeowner comfort.

Participation Requirements

Participating Trade Ally contractors must perform combustion efficiency tests before and after the tune-up, and record the results on the tune-up incentive application.

Complete the Furnace Tune-Up Report with the following information:

- Customer information with account number
- Contractor name and phone number
- Service date
- Furnace make, model, efficiency, capacity and venting style
- Performing technician initials that the following items have been completed:
 - Check and adjust manifold pressure
 - Check temperature rise and adjust airflow to meet manufacturer's recommendations
 - Clean burners, combustion chamber and heat exchanger surface when accessible
 - Inspect condensate drain piping, clean or repair as needed
 - Check for proper venting
 - Check and test safety controls
 - Change filter
- Pre- and post-service data including:
 - Combustion efficiency
 - Stack temperature
 - Carbon dioxide levels
 - Oxygen levels
 - Carbon monoxide levels
 - Comments on any unresolved safety or efficiency issues
- Customer and technician signatures

Customer Eligibility

Incentives are available for separately metered, single-family homes, condos or townhomes with four or fewer units. Tune-up services for multiple pieces of equipment at the same address qualify for multiple incentives. Minimum BTU capacity to qualify is 40,000 input. **Natural draft furnaces do not qualify for this incentive.** The program is available to Consumers Energy residential natural gas customers only.

Application Processing

Participating Trade Ally contractors are responsible for completing the incentives application process on behalf of their customers. All incentive applications for the program must be submitted using the online application at www.consumershvac.com. Claims must be submitted for qualifying services provided between April 1, 2011 and December 31, 2011, and within 30 days after service is performed. Service work performed outside of these dates does not qualify. Funding for this program is limited, and available on a first-come, first-served basis. Applications must be accompanied by a completed customer invoice and the Furnace Tune-Up Report.

